



**Welcome to the April 2023 Vision Support newsletter covering Halton, Chester and North East Wales. If you would like to get in touch please call our head office on 01244 381515 or email [information@visionsupport.org.uk](mailto:information@visionsupport.org.uk)**

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## **Stakeholder Event Update**

We'd like to thank everyone who gave their time to come and speak to us at our stakeholder events in Chester, Halton, Denbighshire, Conwy, Flintshire and Wrexham.

It is really important for us to be able to get an overview of services and needs of the people in each county.

We have produced a written report from the stake holder events and we are now looking at the actions we need to take to improve things further.

If you would like a copy of the report please let us know by contacting us on our head office number or email address above including your preferred format and what area you live in.

We will also be sharing the results on our website and our social media pages. Website: [www.visionsupport.org.uk](http://www.visionsupport.org.uk)

Facebook: [www.facebook.com/visionsupportcharity](http://www.facebook.com/visionsupportcharity)

Twitter: [www.twitter.com/\\_VisionSupport](http://www.twitter.com/_VisionSupport)

Instagram: [www.instagram.com/\\_visionsupport/](http://www.instagram.com/_visionsupport/)

**Thank you again from all of us at Vision Support**

## Charity News

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Many of you will know Gary Twigg, our Welfare Rights and Wellbeing Services Manager who has helped so many people over the years that he has worked at Vision Support.

Gary's humour, empathy, experience and knowledge has changed the lives of many of those he has supported. In April Gary will be leaving Vision Support for a new role and we wish Gary all the luck in the world. He will be missed by all.

We've had a few other changes with our new Community Engagement Coordinators starting at the end of April. They are looking forward to getting started and meeting you all at our social groups.

If you'd like to find out more about the groups we run please get in touch and if you'd be interested in volunteering for one of our groups we'd love to hear from you.

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## Feedback

We'd like to bring you some feedback from people who have received services from our Rehabilitation Assistants in Halton. As always if you'd like to find out more about this service or enquire about how to access it for yourself or a friend or family member in your area please get in touch. Call 01244 381515 or email [information@visionsupport.org.uk](mailto:information@visionsupport.org.uk)

"I'm very pleased to have support as after my recent diagnosis I didn't have anyone to help. I'm glad to know Vision Support are here to give support and advice. Very grateful to Vicki for completing my Personal Independence Payment (PIP) application and for her patience with the situation being new to me. I feel comfortable enough to contact Vicki if I need to in between calls."

"I was very happy to receive a visit from Vision Support as I'm awaiting a hip replacement and can't get out much at the moment. I'd been feeling low as I could only speak with others over the phone so I'd missed in person visits and social interaction."

## Memory Lane

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Dilwyn Roberts from Wrexham has been kind enough to share some of his childhood memories with our Home Visitor Rob Sanderson for this months newsletter, this is one he recalls from the second world war.

One afternoon Dilwyn heard shooting outside his house. He ran out and saw above the mountain a British Spitfire attacking German bombers, suddenly smoke poured out of one of the German bombers engines and it nosedived straight into the ground.

The following day he and his friends went to look at the German bomber, the wreckage of the plane was untouched, so Dilwyn and his mates took some of it home, Dilwyn was going to use his to make a rabbit hutch.

However, the following day Dilwyn got an unexpected call, it was the local policeman and a British RAF officer, they said that someone had seen them bringing the wreckage home they asked if they could have the pieces of the plane back. So no rabbit hutch for him or the rabbit.

The next day Dilwyn and his friends went to look at the plane again but when they arrived the plane was taped off and guarded by two RAF officers, they warned the boys to stay away and not to come back.

The boys did not return, however when Dilwyn got married they moved in to a cottage 20 yards away from the crash and he took his wife to show her where the wreckage used to be and you'll be pleased to know he did build his rabbit a hutch, just not with the scattered parts of the bomber plane!

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Our staff are available in Chester, Halton and North East Wales to support you.

Whether you want someone to talk to about your sight loss or vision impairment, some advice on equipment and daily living aids or information on other services in your area call Vision Support on 01244 381515 to find out more.

# Community Information Service

Below are the visits we have planned for May with the Community Information Service. Please note we have two vehicles and the schedule can be subject to change. For more information please call us on **01244 381515** or email **information@visionsupport.org.uk** it can also be found on our website, **www.visionsupport.org.uk**

Tuesday 2nd **Co-op Runcorn old Town** 10am - 3pm

Wednesday 3rd at **Tweedmill, St Asaph** 10am – 2.30pm

Wednesday 3rd **Frodsham Library** 10am - 3pm

Thursday 4th at **Co-op, Dolgellau** 10.30am – 2.30pm

Thursday 4th **Northwich Victoria Hospital** 10am - 3pm

Friday 5th at **Prestatyn Library ( Talking Point )** 10am – 2.30pm

Tuesday 9th **Kingswood Kingsway** 10am - 12pm

Tuesday 9th **Blacon Library** 1pm - 3pm

Wednesday 10th **Widnes Market Community Stall** 10am - 3pm

Thursday 11th **Direct Link Widnes** 10am - 3pm

Monday 15th at **Rhos on Sea by TIC** 10am – 2pm

Tuesday 16th **Northwich Town Centre Nr Boots** 10am - 3pm

Wed 17th at **Llangollen Library ( Talking Point )** 10.30am – 2.30pm

Wednesday 17th **Ellesmere Port Market Car Park** 10am - 3pm

Thursday 18th at **Green Lane car park, Corwen** 10.30am – 2.30pm

Thursday 18th **Northwich Victoria Hospital Tech Spotlight** 10am -3pm

Sunday 21st at **Wrexham Maelor Hospital** 10.30am – 2.30pm

Monday 22nd at **Chirk AAA car park** 10.30am – 2.30pm

Tuesday 23rd at **Morrisons, Holyhead** 10.30am – 2.30pm

Wednesday 24th at **Asda, Queensferry** 10.30am – 2.30pm

Thursday 25th at **Morrisons, Caernarfon** 10.30am – 2.30pm

Fri 26th at **Mold Rugby Club ( adjacent car park )** 10.30am – 2.30pm

Tuesday 30th **Ysbyty Gwynedd Hospital, Bangor** 10.30am – 2.30pm

Wednesday 31st at **Eye 2 Eye Club, Garden City** 10.30am – 2.30pm