



As restrictions are starting to lift many of us are enjoying being able to have friends and family visit again. The weather is getting warmer, which is great timing for having a meet up outside or in your garden.

As always we hope you are staying safe and if you would like to get in touch with Vision Support you can call us on 01244 381515 or email information@visionsupport.org.uk

We have two new home visitors that started with us earlier this month so we'd like to extend a big welcome to Helen and Rob.

We can now offer the home visitor service in Cheshire, Conwy, Denbighshire, Flintshire and Wrexham.

Another great bit of news is as the COVID restrictions are lifting is that the new Community Information Service is now out and about on the road! Over the next few pages we'd like to share some information from our Community Information Service drivers Caerwyn and Graham and to share some of the upcoming visits we have planned in July.

Online and telephone groups have become more and more popular over the last year and with a lot of us wanting to err on the side of caution before returning to groups we'd like to ask: if you were to attend an online or telephone group, what kind of subjects would you enjoy?

Be it books, films, TV, music, there are no wrong answers! Let us know by calling 01244 381515 or emailing us at information@visionsupport.org.uk

You can also find us on Facebook @VisionSupportCharity and on Twitter @_VisionSupport

We look forward to hearing your ideas!

The Community Information Service

“The new North Wales community information service is now operational and on the road - up to a point due to current restrictions. Visitors are greeted outside of the vehicle at present to adhere to social distancing guidelines from where advice and information are handed out.

Antibacterial wipes and hand sanitizers are also used if any equipment is handled. Venues are restricted at present mainly to car parks and open spaces as most of our usual venues, such as hospitals, libraries and medical centres are currently not accepting visits.

The mobile unit has a good selection of information leaflets, and more equipment is being added all the time. It will be great when everything is back to normal, and a full service can be provided with visitors able to come on board the vehicle again as well as being able to take our service indoors at certain venues.” - **Caerwyn**

Upcoming outdoor visits for July are on the following page.

Pictured below is the new Community Information Service vehicle which is opened up to display large side panels showing the Vision Support logo on the right. Eye condition examples and descriptions in English and Welsh are visible on the left. In the centre, steps lead up to double doors which lead onto the vehicle.



Community Information Service July Schedule

Thurs 1st July Lower High St car park, Prestatyn 10.00am till 2.30pm

Fri 2nd of July at Tweedmill, Trefnant 10.00am till 2.30pm

Mon 5th of July at Co-op, Dolgellau 11.00am till 2.00pm

Tue 13th of July at Bellis Farm Shop, Holt 10.30am till 2.30pm

Tue 13th July Grosvenor Garden Centre Belgrave 10.00am till 3.00pm

Thur 15th July Ellesmere Port Market Car Pak 10.00am till 3.00pm

Tue 20th July Waverton shops 10.00am till 12.00pm

Tue 20th July Kingswood, Kingsway, Chester 1.00pm till 3.00pm

Wed 21st July at Green Lane car park Corwen 10.30am till 2.30pm

Wed 21st July Gordale Garden Centre, Neston 10.00am till 12.00pm

Wed 21st July Outside Blacon Library 1.00pm till 3.00pm

Thurs 22nd July at Rhos on Sea by TIC 10.00am till 2.30pm

Thur 22nd July Widnes Market Community Stand 10.00am till 3.00pm

Tue 27th July at Llandudno Prom 10.00am till 2.30pm

Tue 27th July Runcorn Old Town, outside Co.op 10.00am till 3.00pm

Thur 29th July Northwich Town Centre, nr Boots 10.00am till 3.00pm

"It's great to be back, but as you can see from our July schedule above we are still sadly unable to visit some of our regular locations, such as hospitals and libraries due to restrictions. However, we are striving to get back to as normal as is possible, and I am very much looking forward to welcoming people back onto the mobile unit for any help or advice they may need. For now, though, it is great to be able to meet people safely outside again." - **Graham**

Vision Support Digital Skills Training



This year, working in partnership with East Cheshire Eye Society, Vision Support's digital skills team have been delivering a virtual digital skills group for residents of Macclesfield and surrounding areas. The new digital skills group, which can be accessed via telephone or online, aims to provide information and training to members in an interactive way, giving them control over their own learning.

Since it was set up in February 2021, the group has been a great success. "I have learnt a lot," said one group member, "and just as importantly it's lovely to be able to talk to other people about what has worked for them and see others who are at the same level as I am with technology. It makes me feel that if they can do it, so can I."

The group have covered topics such as voice assistants, apps for accessibility, and using magnification and vision enhancement settings on digital technology. In each of the hourly sessions, members are invited to recommend things that have worked well for them as well as asking for support or information on anything they might be finding challenging.

If you would be interested in Vision Support delivering a similar IT group within the other areas we work in, which are Wrexham, Conwy, Denbighshire, Cheshire and Halton please do get in touch with us about anything in particular you would like us to cover.



As always if you would like to get in touch with us at Vision Support please call us on 01244 381515 or you can email us at Information@visionsupport.org.uk