

Volunteer Role Description

Volunteer Role Title	Let's Talk Volunteer
Aim of Volunteering Role	To chat with people on the phone to help relieve social isolation
Object of the Volunteering Role	To chat on the phone to people who may be housebound or live alone, and ensuring that they are receiving any other services that they may need.
Tasks	<ol style="list-style-type: none"> 1. To phone service user(s) regularly on an agreed day and time 2. To identify any further needs they may have and with their permission pass this information to the Let's Talk Co-ordinator to action. 3. To liaise with Let's Talk Co-ordinator.
Time	<p>Volunteers are welcome to spend a minimum of 3 months initially with us, but longer if you are able to. The time commitment is dependent on the number of service users that you agree to chat to and the length of those conversations.</p> <p>Training will not exceed the time commitment agreed.</p>
Place of work	Either a Resource Centre or from home, dependent on the area.

Skills & Needs Required	<ol style="list-style-type: none"> 1. Interest in and commitment to the aims and objectives of Vision Support 2. A good communicator 3. Friendly 4. Interest in meeting people from all works of life 5. Ability to listen sensitively
Benefits Offered	<ol style="list-style-type: none"> 1. Full training in all aspects of the organisation 2. On the job training where necessary 3. Travelling/out of pocket expenses reimbursed 4. Full insurance cover 5. Social events and activities
References	All roles are subject to satisfactory References (x 2) and completion of a C.R.B. Disclosure
Services Co-ordinator	Dependent on geographical area of work